



Return & Exchange Information

Annalee Dolls, LLC
339 Daniel Webster Hwy
Meredith, NH 03253
800-433-6557
www.annalee.com

Thank you for your order!

Should you have any questions or concerns about your shipment, please call us within 30 days of receipt of merchandise at:

1-800-433-6557

Customer Service hours are:

Monday-Friday 9 a.m. to 4:30 p.m. EST

Shortages and Damages

If your order arrived damaged or missing items, please notify Annalee Customer Service immediately. Credit will be given for the damaged/shorted item and a new order will be placed for the replacement. We will make arrangements to have the damaged items picked up.

Our Hassle Free Return Policy

We hope your new Annalee doll brings you years of enjoyment and special memories. But, if you are not completely satisfied with your purchase, you may return it within 30 days of receipt of merchandise for a refund.

- Enclose the merchandise and this return form in a box
- Attach the return label (located below the dotted line) to the outside
- Send back via your choice of FedEx, UPS or by mail
- Return postage is required for delivery. Shipping and handling fees are non-refundable.

Please allow 10 days for us to receive your return and process your request.

* Products subject to minor design and accessory variations. Facial Expressions vary.

Returns: In the form below please indicate the item(s) you are returning, including a reason code.

Shipping and Handling Fees are Non-Refundable

☐ Refund My Credit Card

☐ *Exchange Item

☐ I am Returning a Gift. Please send (check one)

☐ *Exchange ☐ Gift Certificate

**You can expedite an exchange by placing a new order with your credit card and returning your unwanted merchandise for credit.*

Reason Code	Quantity	Item #	Item Name	Price

Reason Code: A. Changed My Mind (not as I expected) B. Damaged C. Defective Part E. Did Not Order

Name _____

Address _____

Carrier will not accept without return postage

Attn: Shipping>Returns Dept.
Annalee Dolls, LLC
339 Daniel Webster Hwy
Meredith, NH 03253